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TEKFEN HOLDING

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STAKEHOLDER POLICY

In the more than six decades since it was founded, TEKFEN has been the home of a corporate culture that is mindful of stakeholder expectations and is consistent with the corporate values that it upholds. TEKFEN's stakeholder community expanded considerably in the wake of its public offering in 2007. In line with the sustainability vision which the company published in 2018 and believing that more effective and sustainable progress can be achieved and added value can be created through shared wisdom, TEKFEN takes stakeholder engagement even further.

TEKFEN regards individuals, organisations, and groups of individuals and organisations which, directly or indirectly, may affect or be affected by its operations as its stakeholders; it also regards Tekfen Group Companies' and Tekfen Foundation's stakeholders as its own as well. Owing to the nature of its activities and operations, TEKFEN is necessarily in communication with many different stakeholder groups; however the company regards its main stakeholder groups as employees, public agencies and organisations, business and solution partners, suppliers, professional associations, universities, media and non-governmental organisations, shareholders, investors, analysts, and customers.

In its dealings with its stakeholders, TEKFEN adheres to the following principles;

- ✓ Acknowledges its responsibilities towards its stakeholders,
- ✓ Communicates clearly, transparently, and constructively with its stakeholders,
- ✓ Is mindful of stakeholders' expectations in the conduct of its decision-making processes,
- ✓ Communicates with stakeholders locally, nationally, and internationally as may be appropriate,
- ✓ Values the contributions of all internal and external stakeholders and sees stakeholder participation as a means for proactively eliminating potential risks and for benefiting from opportunities arising from such participation,
- ✓ Engages in consistent and continuous dialogue and interacts with stakeholders through a variety of regularly accessible channels, platforms, and communication mechanisms,
- ✓ Communicates with stakeholders on matters pertaining to commercial, environmental, governance, human rights, occupational health and safety, operational, social, and similar issues,
- ✓ Is mindful of the different needs and expectations of different stakeholder groups; identifies, defines, and analyses stakeholders so as to achieve effective stakeholder engagement at the individual group company level; prepares stakeholder engagement strategies accordingly; regularly reviews and revises stakeholder maps in light of changing needs and conditions,
- ✓ Has surveys conducted in order to quantify stakeholder metrics,
- ✓ Proactively solicits stakeholder feedback through local-site visits etc.
- ✓ Interacts with stakeholders through regularly-conducted events, seminars, and other social activities,
- ✓ Integrates stakeholder communication into business processes and regards it as an informative element in the conduct of operations,
- ✓ In localities where its operations take place, focuses on creating value for people and the region out of its awareness of its responsibilities towards local communities and the environment,
- ✓ Engages and collaborates with stakeholders on national and international platforms in pursuit of commonlyheld objectives.

Cahit OKLAP

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